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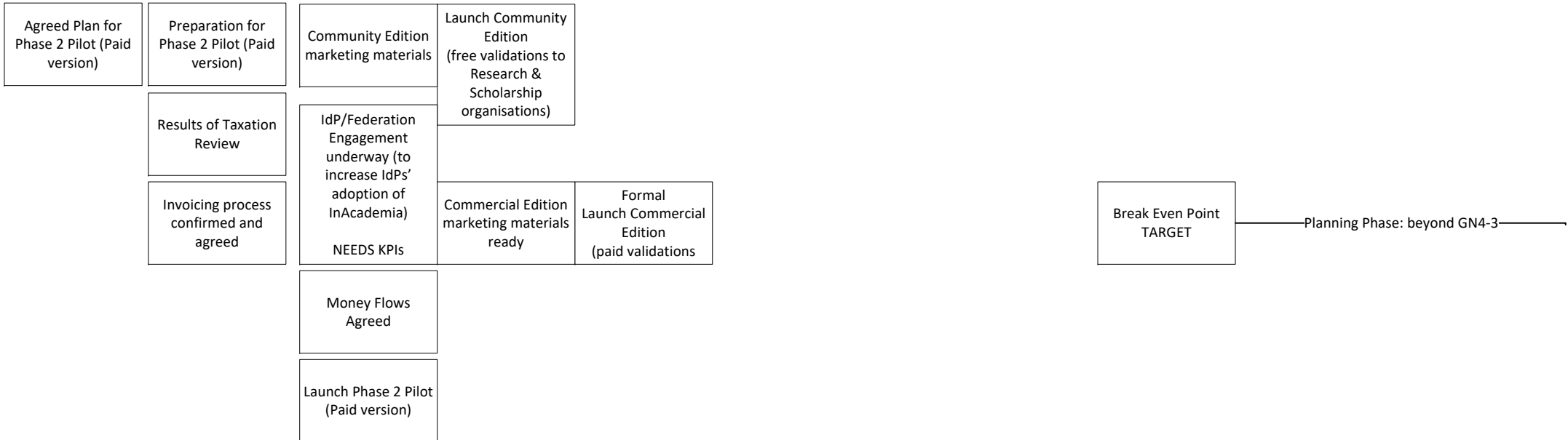
Service Transition

Development

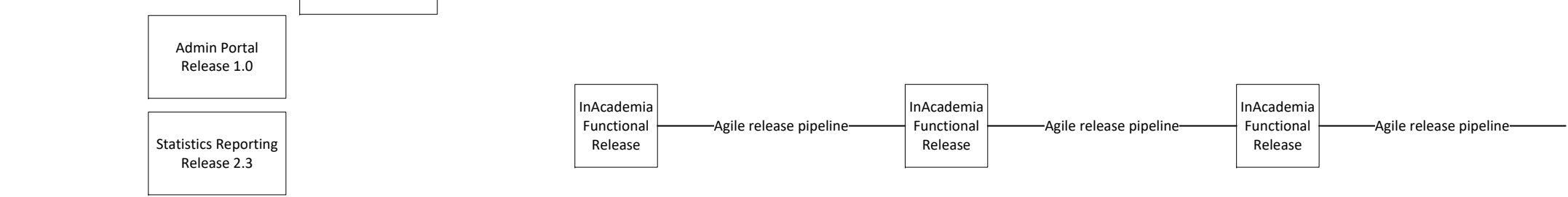
Operations

Q1 - 2019	Q2 - 2019	Q3 - 2019	Q4 - 2019	Year 2 - 2020		Year 3 - 2021	Year 4 - 2022
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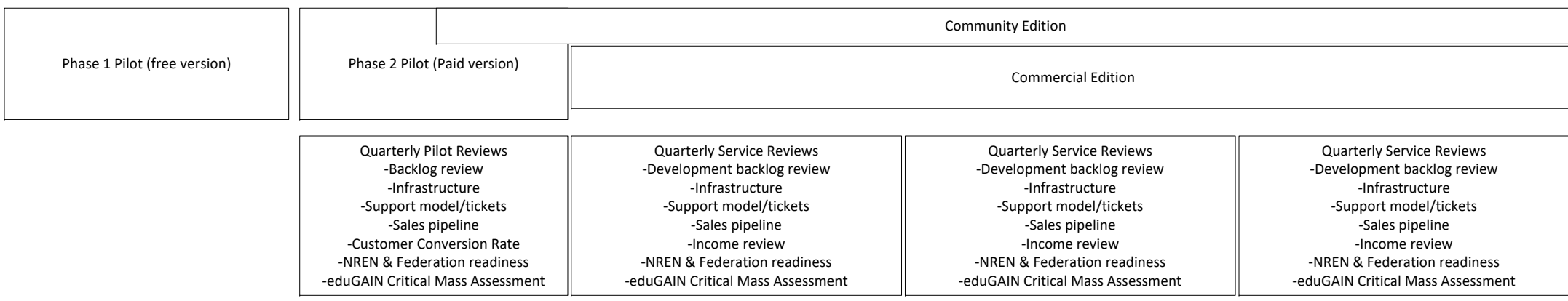
Service Transition



Development



Operations



	Q1 - 2019	Q2 - 2019	Q3 - 2019	Q4 - 2019	Year 2 - 2020	Year 3 - 2021	Year 4 - 2022
Service status	<pre> graph LR P1[Phase 1 Pilot (Free version)] --> L2[Launch Phase 2 Pilot (Paid version)] L2 --> P2P[Phase 2 Pilot (Paid version)] L2 --> P2FC[Phase 2 Pilot (Free-of-Charge)] P2P --> CE[Commercial Edition (Pay-to-Use Version for Commercial Merchants)] P2FC --> COE[Community Edition (Free-of-Charge to R&S Organisations)] P2P --> PL1[Production Launch (Commercial edition)] P2FC --> PL2[Production Launch (Community edition)] </pre>						
Service and business development	Agreed plan for Phase 2 Pilot (Paid version)	Preparation for Phase 2 Pilot (Paid version)	Community Edition marketing materials	Commercial Edition marketing materials	Break Even Point Target Planing phase beyond GN4-3		
		Results of Taxation Review	IdP/Federation Engagement - Ongoing effort				
		Invoicing process confirmed and agreed	Money flows agreed				
		Selection criteria for community edition	Board meeting	Board meeting			
			GA meeting	GA meeting			
Operational		Admin Portal Release 1.0	InAcademia Functional Releases – Agile release pipeline				

Technical
development

Admin Portal
Release 1.0

Statistics
Reporting
Release 2.3

InAcademia Functional Releases – Agile release pipeline

Periodic service
reviews

Development backlog review
Infrastructure
Support model/tickets
Sales pipeline
Income review
NREN & Federation readiness
eduGAIN Critical Mass Assessment

