



- Our internal channels are being used much more.

- Main one that is being used now is

### Slack instant messaging platform

- Widely used before but we are now making much greater use of it for chat, general discussion, information sharing, employee support etc.

- Also LifeSize VC, Zoom VC for larger groups etc.



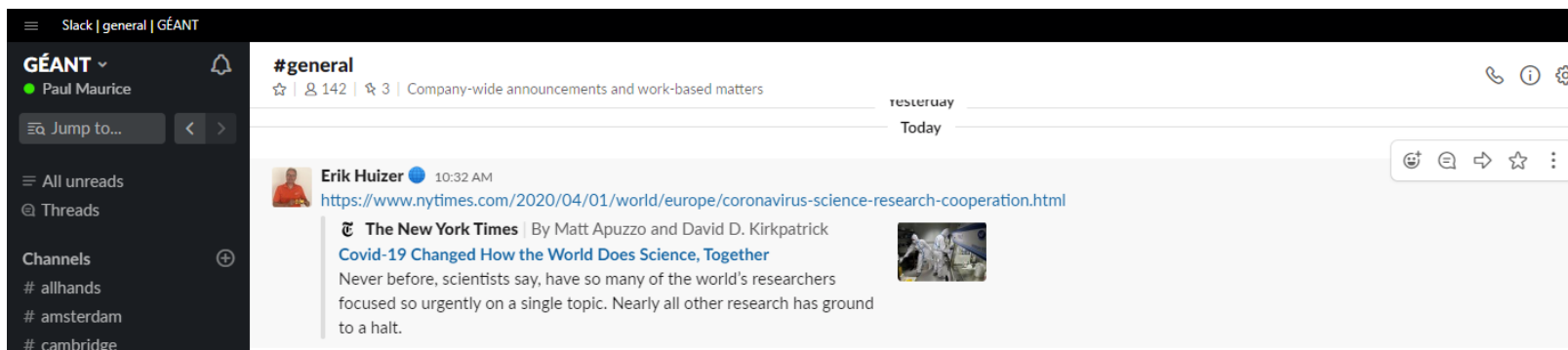
- Our Slack has a lot of different channels covering all sorts of discussions:



- Dedicated **#COVID-19** channel for people to discuss their concerns and share and receive information
- #general
- #marcommsinternal – team discussion
- #random

## SLACK – channels

- CEO buy-in – our CEO and Exec team make a lot of use of this – leading by example
- Some of it is useful, e.g. article sharing



# SLACK – channels

- Some of it is just fun  
... and a little bit scary...


#cambridge  
☆ | 👤 107 | 🔒 5 | Karl may or may not have eaten all the pastel de nata.

👍 1

**Francesca Pegazzano** 9:29 AM  
Yes listening 🎧

**Karl Meyer** 9:29 AM  
Judging by the enthusiasm for gin then, possibly

**Karl Meyer** 1:34 PM  
First loaf from the new oven  
Image from Android



👍 3



Slack | general | GÉANT

Image from iOS  
Laura Durnford Today at 5:03 PM

🗨️ ... ✕



## Zoom meetings – weekly All Hands Meeting now online

- We now have our weekly All Hands Meeting on Zoom – with 100+ attendees
- And our marcomms team has an optional daily VC around noon – so we can just dial in and catch up with our colleagues – like we would chat over the desk.



## Zoom meetings – water cooler

- We have a virtual meeting room where people can go just for a casual chat – like you would around the water cooler or coffee machine throughout the day.
- This is a drop in/out channel



## Virtual pub...

- And Friday afternoon drinks in the kitchen are now online too!



We used to have a Friday afternoon drinks in the kitchen (Cambridge and Amsterdam) and this is now done via Zoom – where people can log on and socialise virtually.



... drink is optional!





## Marcomms work

- The comms team is sharing and publishing content showing **how GÉANT and the NRENs are helping to support research into COVID** – and I believe this in itself is **improving morale for staff** – they are proud to be working in a community that is helping.

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Community News • Network

### When a Pandemic Hits You Want an R&E Network

1 week ago

EMBL-EBI set to launch European COVID-19 Data Platform to help store, share, and analyse research data linked to the COVID-19 pandemic.

EMBL's European Bioinformatics Institute (EMBL-EBI) and collaborators have started developing the European COVID-19 Data Platform, an initiative to help fight the SARS-CoV-2 virus by improving and accelerating the exchange of data among researchers globally.

**A collaborative effort**

The world is seeing an unprecedented number of research efforts to help combat the global COVID-19 pandemic. Understanding the biology, epidemiology, transmission, and evolution of the virus puts the scientific community

TWEET | SHARE 0 | G+ +1 | LinkedIn

- **Pre-COVID** we started working on defining and communicating GÉANT values and culture
- This work has gone on hold while we have bigger priorities
- Culture and values are stronger and more valuable in times of crisis. They are what hold the organisation (and the community) together when we are not physically in the same place.
- It's great to see that the words I wrote around the GÉANT values can be seen in action every day...
- ... but the actions we see every day from our colleagues are more powerful than any words.

