

Welcome to the 11th SIG-NOC Meeting: Continued NOC Operations in the Face of a Pandemic

COVID-19: Concerns, common problems and experiences at the NOC.

- Thanks for joining the meeting!
- Please...
 - Unmute when you are going to speak (you will be muted at the beginning).
 - Make sure you are muted while you are not speaking.
 - Raise your hand if you want to say something (Participants -> Raise hand).
 - Feel free to write your comments in the chat.
- It's our meeting. Please, enjoy single-tasking if you can!

 The session will be recorded.



Talking:

Meeting Topic: SIG-NOC SC Meetings
Host: Magda Haver
Invitation URL: <https://geant.zoom.us/j/859919062>
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Participant ID: 27



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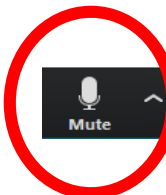


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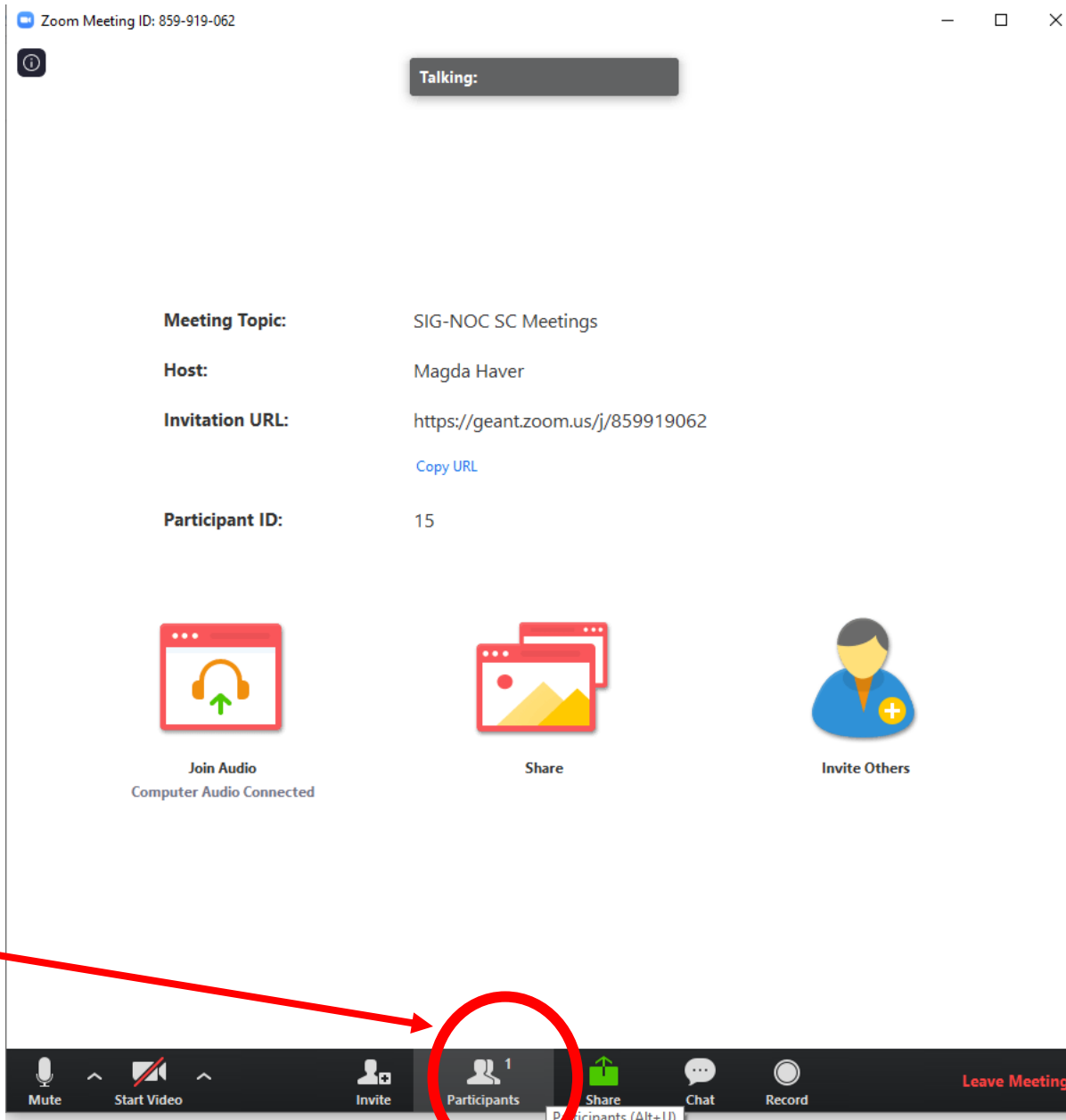
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Mute Start Video Invite Participants Share Chat Record Leave Meeting



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Zoom


Talking:


Meeting Topic: SIG-NOC SC Meetings


Host: Magda Haver

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Participants (1)

 Maria Isabel Gandia (Me)  

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Raise hand



Zoom


Talking:


Meeting Topic: SIG-NOC SC Meetings


Host: Magda Haver

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Participant ID: 15

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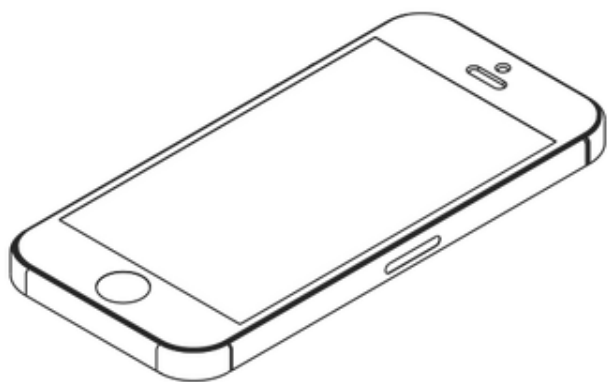
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Participants (1)

MI Maria Isabel Gandia (Me)   

Mute Me Lower Hand Claim Host

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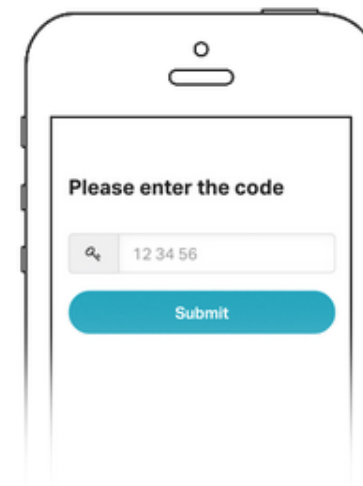
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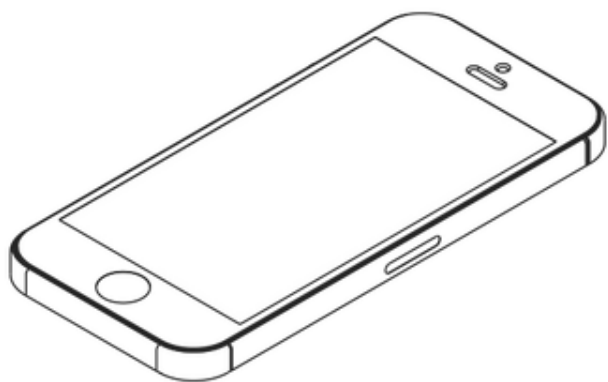
Our Agenda

- NOC points of view:
 - Alessandro Inzerilli - GARR
 - Szymon Trocha - PSNC
 - Jonny Lundin - SUNET
 - Tony Barber - GEANT
 - Sadi Koçak - SURF(net)
 - Jože Hanc - ARNES
- Experiences and discussion around the table - led by Maria Isabel Gandia, CSUC

Our questions...

- We are mostly working from home. How was the decision process in your organisation? Was it a decision taken by your Government, your company, volunteer...?
- What challenges and problems have you faced at the organisation level since the restrictions started?
- What challenges and problems have you faced at the NOC since the restrictions started?
- Have you detected an increase of demand of services? A change of usage profiles in the network?
- How did you deal with them?
- Have you set up creative solutions to communicate and work with your team or solve incidents?
- How did other institutions react to this crisis?
- How do you communicate internally / externally?

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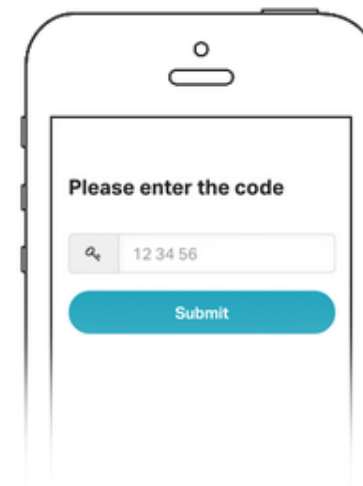
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Links about COVID-19 and the R&E Community

- <https://wiki.geant.org/display/tfcpr/COVID-19+Communications+-+COMMUNITY>
- <https://paper.dropbox.com/doc/Summary-j9x9GSfC0utDeaL1TsWU4>
- <https://www.internet2.edu/blogs/detail/17583/>
- <https://coronavirustechhandbook.com/education>
- <https://shapingthefutureofjanet.jiscinvolve.org/wp/2020/03/20/how-working-from-home-has-changed-the-traffic-on-the-janet-network-and-what-happened-on-thursday/>
- <https://www.reannz.co.nz/news-and-events/bcp-lessons-learned-by-the-reannz-team-about-working-remotely/>
- <https://www.iucc.ac.il/he/blog/covid-19-pandemic-iucc-network/>

Thank you!
Take care
sig-noc-al@lists.geant.org